**Project Design Phase-I**

**Proposed Solution Template**

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| Date | 19 September 2022 |
| Team ID | PNT2022TMID51213 |
| Project Name | AI based discorse for banking industry |
| Maximum Marks | 2 Marks |

**Proposed Solution Template:**

Project team shall fill the following information in proposed solution template.

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| --- | --- | --- |
| **S.No.** | **Parameter** | **Description** |
|  | Problem Statement (Problem to be solved) | Banking instituties to implement artficial intelligence solution to customer serivce and all financial service provide by bank |
|  | Idea / Solution description | It provide instant solution for general queries  It provides reliable service on answering net bank queries  It facilitates constant guidance to coustomer on creating bank account |
|  | Novelty / Uniqueness | Use the cloud computing that is easy for costumer service |
|  | Social Impact / Customer Satisfaction | 24\*7 active AI-powered conversational agent answer any customer quries , Recommending benefical financial service based on customer demographics |
|  | Business Model (Revenue Model) | Using AI to improve segmentation ,anticipate customer needs or to create new products and service |
|  | Scalability of the Solution | Create the chatsbots thats easly to solve the coustomer queries |